

Terms & Conditions – Honor Technologies Africa (Pty) Ltd (“Honor”) HONOR x9c promotion.

1. The x9c Promotion (“Promotion”) is organised and managed by Honor Technologies Africa (Pty) Ltd (“HONOR”), including its affiliates and subsidiaries (collectively referred to as the “Organiser”). The Promotion is not in collaboration with any other third-parties, save that the HONOR x9c devices must be purchased at participating stores nationwide and the promotion gifts may be supplied by third-parties.
2. The Organiser is running a Promotion whereby –
 - 2.1. the Promotion will run until 06 March 2025 23:59, (inclusive) (the “Promotion Period”);
 - 2.2. Participants who purchase the HONOR x9c during the Promotion Period, at a Participating store **and** successfully submit their claim before 16 March 2025 23:59 (“Claim Period”) stand a chance to receive 1(one) gift set comprising 1 (one) Honor Choice Watch and 1 (one) Honor Earbuds X5 (the “Promotion Gift”) per valid x9c purchase, subject to stock availability.
 - 2.3. There are **only 6000 Promotion Gifts** therefore the Promotion is subject to stock availability.
3. By claiming the Promotion Gift and/or accepting the Promotion Gift in terms of this Promotion you (“Participant”) agree and accept that you are bound by the Promotion rules as set out in these terms and conditions, including, any other terms and conditions applicable to this Promotion.

Eligibility

4. To be eligible to claim in terms of this Promotion, the Participant must
 - 4.1. be a natural person over the age of 18 years, and must be resident in South Africa.
 - 4.2. purchase an HONOR x9c device before 06 March 2025 23:59 (inclusive) from any participating MTN, Vodacom (including Cellucity), Telkom and Cell C, physical store within the Republic of South Africa (“Participating store”).
 - 4.3. voluntarily submit a claim for the Promotion gift per terms set out in these terms and conditions.
5. The Promotion is not open to juristic persons, directors, members, partners, agents, employees, or consultants of HONOR or any supplier of goods or services in connection with the Promotion.

Claiming Process and Promotion Gift

6. To register for the Promotion and claim the Promotion Gift, Participants must:
 - 6.1. Purchase an HONOR x9c device during the Promotion Period from any Participating store.

- 6.2. After purchasing the HONOR x9c during the Promotion Period from a Participating store, the Participants may claim the Promotion Gift by scanning the below QR code, claims submitted after 16 March 2025 23:59 will strictly not be considered.



- 6.3. Follow the prompts and input the required supporting documents/information to claim the Promotion Gift, if you have multiple valid purchases you are required to follow a separate process for each claim:

<u>Personal Details</u>	<u>Qualifying Device Information</u>
Participants' – name surname phone number email address delivery address with postal code a copy of the Participant's official Identity Documents	Device IMEI Clear copy Tax Invoice / valid proof of purchase Store of Purchase

7. Participants will be notified of their successful or unsuccessful claim within 72 hours of submitting the claim via SMS and/or email address per the contact details provided. The successful Participants may expect their Promotion Gift(s) to be delivered within 14 days from date of successful claim notification, provided they have provided the correct delivery address and contact details and subject to any delays outside the control of the Organisers. The Organisers shall not be held responsible for any loss or damage of the Promotion Gift howsoever caused while the Promotion Gift is in transit.
8. All personal information of the Participants will strictly be used for purposes of verifying the claim and where applicable, delivering the Promotion Gift(s). The personal information will be stored in a secure repository in terms of HONOR's Data Privacy Policy, and will not transferred to any third parties save for the purposes of delivery of the Promotional Gift. Participants agree to their personal information being shared with third parties for this purpose and any other purpose in relation to this Promotion. For

further information, please refer to the HONOR Privacy terms and conditions located at <https://www.honor.com/global/>.

9. The Organisers will not be liable for any claims or damages resulting from incorrect information supplied by you during this Claiming Process, as such should you provide the incorrect delivery information, the Promotion Gift will be forfeited.
10. It is the responsibility of the Participant to ensure that the Promotion Gift is claimed timeously and while stocks last. Without limitation, the Organisers are not responsible for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers, computer hardware or software failure or malfunction, traffic congestion (whether physical, or on the Internet, telephone lines or at any service provider, website or other device or medium), or any combination thereof, or any other technical or other problems which may result in the Participant not claiming the Promotion Gift timeously.

Promotion Gift terms

11. The Promotion Gift is subject to stock availability, only the first 6000 successful claim stand a chance of receiving the Promotion Gift.
12. Should an HONOR x9c be returned, the Participant may be liable for the return of the Promotional Gift or the value thereof which shall immediately become payable to the Organisers.
13. **The Organisers make no warranties or guarantees in respect of the Promotion Gift, the Promotion Gift is accepted as is as such –**
 - 13.1. **You hereby indemnify the Organiser against any direct, indirect, special, incidental, consequential, or punitive damages or loss of any kind regardless of how this was caused, and whether it arose under the law of contract or delict or otherwise, because of the participants entrance into the Promotion.**
 - 13.2. **The Organisers will not be responsible, and disclaim all liability, for any loss, liability, injury, expense or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, which is suffered by your participation in the promotion or the acceptance and/or use by you, (or any person) of any promotional gift, or by any action taken by us or any of our affiliates in accordance with the terms and conditions.**
 - 13.3. **You, and in the event of your death, your family, dependants, heirs, assignees or any other beneficiaries of your estate, indemnify and hold us and our affiliates harmless against any claim by you, or your partner (if applicable), (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, relating to**

any injury, loss, liability, expense and/or damage which you may suffer, howsoever arising, in relation to your entry into this promotion and/or acceptance and/or use by you of a promotional gift.

Forfeit:

14. A Participant shall forfeit the Promotion gift in the following situations:

- 14.1. If they do not complete the claim process before 16 March 2025 23:59.
- 14.2. If they fail to provide the necessary participant information within 24 (Twenty-Four) hours of a request,
- 14.3. If they are found to have breached any of the Promotion rules stated herein,
- 14.4. If they fail to accept delivery of the Promotion Gift after one delivery attempt by the Promoter, and
- 14.5. If it is unlawful for the Participant to receive the Promotion Gift.

General Terms and Conditions

- 15. The Promotion is **valid only for x9c purchases made within South Africa, from Participating stores and during the Promotion Period while stocks last.**
- 16. All reference made to time in these terms and conditions must be read and understood as South African Standard Time.
- 17. Claims for the Promotion Gift must be submitted and completed before 16 March 2025 23:59.
- 18. The Promotion, the Promotion Gifts, and any terms and/or conditions surrounding them may be amended with or without notice at any time and will be applied and interpreted in the sole discretion of the Organiser. Such altered terms and conditions shall become effective immediately after being altered or on such date as may be determined by the Organiser. No Participants shall have any recourse against the Organiser as a result of any alterations of the terms and conditions.
- 19. The Organiser reserves the right to extend, shorten or suspend the Promotion and Claim periods of the Promotion for technical or commercial or operational reasons or for the greater public good or due to a “force majeure” event or generally for any reason whatsoever within its sole discretion, on condition that the Organiser notify the Participants in a manner that is expedient according to its best ability.
- 20. The Organiser reserves the right to amend the rules and/or terminate this Promotion immediately at any stage, whether required as a result of changes in legislation, or if required by any national, provincial or municipal authority, or within the sole discretion of the Organiser for any reason. In such event, all

Participants waive any rights that they may have/purport to have in terms of this Promotion and acknowledge that they will have no recourse against the Organiser whatsoever.

21. In the event of a dispute in regard to any aspect of the Promotion and/or the Terms and Conditions, the Organiser's decision will be final and binding and no correspondence will be entered into.
22. All Participants indemnify the Organiser, their associated and subsidiary companies, and their directors, officers and employees, against any and all claims for any loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever from the Participants' participation in any way whatsoever in this Promotion.
23. South African law shall govern these Promotion rules and the courts of South Africa shall have exclusive jurisdiction.
24. **HONOR, its subsidiaries and affiliated companies, their directors, officers, management, employees, agents, service providers, contractors and representatives accept no liability whatsoever for the harm, injury or loss (including pure economic loss) or destruction of or damage to any property of the Participant howsoever and whensoever caused.**
25. The above clauses are severable from each other. If any clause or part thereof is found to be unenforceable by operation of law, then such clause or part thereof shall be severed from these terms and conditions, and the remaining clauses and parts thereof shall remain in force.